MONTHLY REPORT - TECHNICAL SERVICES

September, 2020

Part 1 of 5

NOTE:

All statistics were affected by JMRL's closure on Monday, March 16th due to COVID-19 public safety precautions. Statistics for Nelson Memorial Library were further affected by branch closure starting February 28th due to ongoing construction. Curbside service began on May 26th for all branches except Nelson, which began on June 16th. Tier 3 Service began on Sep. 21st for Greene, Louisa, and Nelson.

STATISTICAL HIGHLIGHTS:

Database maintenance activity in September:

End of month database totals: 256,075 titles; 490,724 items.

Circulation:

Circulation for September 2020 was 86,394, down 38.30% from 140,014 in September 2019. Circulation for the fiscal year to date is 256,084, down 44.14% from 458,408 for the same period last fiscal year.

The system registration count at the end of September was 97,961.

System:

Patrons placed 40,168 holds on the Web OPAC in September. 15,591 renewals were done on the Web OPAC in September.

Miscellaneous statistics:

Circulation for JMRL purchased downloadable content was 28,129, up 73.56% from 16,207 in September 2019.

Northside Drive Up window checked out 17,162 items in September.

WiFi statistics for September:

JMRL had 4,503 unique WiFi clients in September. The chart below counts the number of unique clients connecting to WiFi in each branch.

Central	1166
Gordon Avenue	342
Northside	414
Scottsville	580
Louisa	358
Nelson	946
Greene	430
Crozet	267

Appended:

Part 2 - September, 2020 Circulation Report by Jurisdiction.

Part 3 - FY2021 Year-to-Date Circulation by Jurisdiction.

Part 4 - September, 2020 Patron Registration Report.

Part 5 - September, 2020 Bookstock and Collections Report.

Submitted by Josh Howard Collections and Technology Manager 10/6/20 Jefferson Madison Regional Library

Circulation for Jurisdictions by Branch Library

September, 2020

											% change
	<u>C'ville</u>	<u>Albemarle</u>	<u>Louisa</u>	Nelson	<u>Greene</u>	Out of area	Unassigned	TOTAL	last year		
Central	4,998	10,340	619	649	984	475	570	18,635	-29.60%		
Gordon	3,003	4,146	168	185	237	133	203	8,075	-45.35%		
Northside	3,204	9,001	456	383	631	264	361	14,300	-62.79%		
Scottsville	445	1,397	84	49	61	220	67	2,323	-40.13%		
Crozet	1,764	7,566	189	389	287	133	307	10,635	-51.96%		
Bookmobile	141	450	72	42	41	6	48	800	-48.22%		
Louisa	427	1,126	1,001	69	99	48	588	3,358	-48.27%		
Nelson	243	511	53	705	59	23	58	1,652	-59.45%		
Greene	488	1,162	83	78	1,143	68	72	3,094	-48.42%		
Downloadable materials	5,039	14,727	1,049	838	1,246	397	226	23,522	45.13%		
Total	19,752	50,426	3,774	3,387	4,788	1,767	2,500	86,394	-38.30%		

Jefferson Madison Regional Library

Circulation for Jurisdictions by Branch Library

FY21 Year to Date

			current y	td				
	<u>C'ville</u>	<u>Albemarle</u>	<u>Louisa</u>	<u>Nelson</u>	<u>Greene</u>	Out of area	Unassigned	<u>TOTAL</u>
Central	15,717	28,976	1,731	1,801	2,835	1,231	1,343	53,634
Gordon	8,654	11,718	522	536	721	438	476	23,06
Northside	9,501	26,604	1,333	1,144	1,961	817	764	42,124
Scottsville	1,222	4,036	203	175	210	601	122	6,569
Crozet	5,474	22,465	578	1,209	952	370	691	31,739
Bookmobile	422	1,337	174	92	129	24	64	2,242
Louisa	1,333	3,227	2,856	221	304	126	678	8,74
Nelson	334	842	93	950	97	43	80	2,439
Greene	1,389	3,505	229	190	3,373	281	102	9,069
Downloadable materials	17,631	46,864	3,351	2,505	3,993	1,316	798	76,45
TOTAL	61,677	149,574	11,070	8,823	14,575	5,247	5,118	256,084

Jefferson Madison Regional Library

Patron Registration through September, 2020

Jurisdiction	Adult patron	Juvenile patron	TOTAL	
Charlottesville	17,654	3,367	21,021	
Albemarle	38,644	9,316	47,960	
Louisa	8,688	1,621	10,309	
Nelson	4,263	1008	5,271	
Greene	5,686	2,178	7,864	
Out of Area	1,126	194	1,320	
Library Use	103		103	
Computer Use Only	4,043		4,043	
Other	70		70	
TOTALS	80,277	17,684	97,961	

			Jeffer Booł								
	Central	McIntire	Gordon	Northside	Scottsville	Crozet	Bookmobile	Louisa	Nelson	Greene	Total
Books- Adult	75,578	4,479	24,543	45,877	9,237	31,323	4,457	21,420	10,862	12,941	240,717
Books- Juvenile	32,306	1	22,872	35,731	8,904	26,629	4,812	12,157	5,707	12,066	161,185
Books- YA	9,546	0	2,873	7,496	1,229	6,013	605	2,585	2,425	1,913	34,685
Talking Books- Adult	2,329	0	1,241	2,038	912	1,617	424	1,197	766	730	11,254
Talking Books- Juvenile	496	0	387	539	158	435	20	100	145	190	2,470
Talking Books- YA	345	0	104	281	146	186	29	119	134	106	1,450
A/V- Adult	2,989	0	1,420	1,795	884	1,861	37	973	1,207	854	12,020
A/V- Juvenile	1,468	0	1,244	1,739	840	1,377	12	889	972	919	9,460
A/V- YA	257	0	163	278	124	146	0	148	78	157	1,351
Magazines	5,425	0	2,157	4,066	400	1,350	0	1,159	267	1,133	15,957
Totals	130,739	4,480	57,004	99,840	22,834	70,937	10,396	40,747	22,563	31,009	490,549

Overdrive Advantage eBooks (JMRL Patrons Only)	5,724	Current total bibliographic titles	256,075	
Overdrive Consortium eBooks	14,775	Titles withdrawn this month	783	
RBdigital eBooks & comics	1963	Titles added this month	2,036	
Freading eBooks	179,538	Titles withdrawn this FY to date	3,368	
Total Electronic Books	202,000	Titles added this FY to date	5,681	
Total Streaming Media Films	68,444	Current total items	490,724	
		Items withdrawn this month	784	
Overdrive Advantage eAudiobooks (JMRL Patrons Only)	1463	Items added this month	4,057	
Overdrive Consortium eAudiobooks	8,038	Items withdrawn this FY to date	11,836	
RBdigital eAudiobooks	2,772	Items added this FY to date	14,756	
Total Electronic Audiobooks	12,273			
Total eLibrary Holdings	282,717			