

## MONTHLY REPORT - TECHNICAL SERVICES

October, 2020

Part 1 of 5

### **NOTE:**

**All statistics are affected by JMRL's closure on Monday, March 16<sup>th</sup> due to COVID-19 public safety precautions.**  
**Statistics for Nelson Memorial Library were further affected by branch closure starting February 28<sup>th</sup> due to ongoing construction.**  
**Curbside service began on May 26<sup>th</sup> for all branches except Nelson, which began on June 16<sup>th</sup>.**  
**Tier 3 Service began on Sep. 21<sup>st</sup> for Greene, Louisa, and Nelson.**

### **STATISTICAL HIGHLIGHTS:**

#### **Database maintenance activity in October:**

End of month database totals: 256,402 titles; 489,483 items.

#### **Circulation:**

Circulation for October 2020 was 85,519, down 40.71% from 144,249 in October 2019. Circulation for the fiscal year to date is 341,603, down 43.32% from 602,657 for the same period last fiscal year.

The system registration count at the end of October was 98,675.

#### **System:**

Patrons placed 37,483 holds on the Web OPAC in October. 14,761 renewals were done on the Web OPAC in October.

#### **Miscellaneous statistics:**

Circulation for JMRL purchased downloadable content was 27,985, up 45.98% from 19,170 in October 2019.

Northside Drive Up window checked out 15,406 items in October.

**WiFi statistics for October:**

JMRL had 4,625 unique WiFi clients in October. The chart below counts the number of unique clients connecting to WiFi in each branch.

**Note: Nelson experienced an internet outage for approximately 30 hours on October 16-17.**

Central	1206
Gordon Avenue	320
Northside	565
Scottsville	555
Louisa	430
Nelson	858
Greene	429
Crozet	262

**Self-checkout statistics for October:**

Central	Not In Use
Gordon Avenue	Not In Use
Northside	Not In Use
Scottsville	Not In Use
Louisa	Not In Use
Nelson	580
Greene	519
Crozet	Not In Use

**Appended:**

- Part 2 - October, 2020 Circulation Report by Jurisdiction.
- Part 3 - FY2021 Year-to-Date Circulation by Jurisdiction.
- Part 4 - October, 2020 Patron Registration Report.
- Part 5 - October, 2020 Bookstock and Collections Report.

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11/5/20

Jefferson Madison Regional Library  
Circulation for Jurisdictions by Branch Library  
October, 2020

	<u>C'ville</u>	<u>Albemarle</u>	<u>Louisa</u>	<u>Nelson</u>	<u>Greene</u>	<u>Out of area</u>	<u>Unassigned</u>	<u>TOTAL</u>	<u>% change</u> <u>last year</u>
<b>Central</b>	4,893	10,057	562	562	889	400	643	18,006	-31.38%
<b>Gordon</b>	2,864	3,938	173	111	189	137	349	7,761	-47.81%
<b>Northside</b>	2,910	8,975	434	335	549	361	466	14,030	-64.66%
<b>Scottsville</b>	340	1,308	52	67	50	216	76	2,109	-48.14%
<b>Crozet</b>	1,627	6,958	180	312	229	153	262	9,721	-54.86%
<b>Bookmobile</b>	172	434	42	36	36	10	46	776	-51.29%
<b>Louisa</b>	325	1,018	1,062	63	74	42	904	3,488	-46.22%
<b>Nelson</b>	486	1,285	84	1,080	113	37	121	3,206	-24.15%
<b>Greene</b>	483	1,181	57	102	1,262	114	65	3,264	-48.74%
<b>Downloadable materials</b>	5,233	14,205	1,166	863	1,088	369	234	23,158	20.80%
<b>Total</b>	19,333	49,359	3,812	3,531	4,479	1,839	3,166	85,519	-40.71%

Jefferson Madison Regional Library  
 Circulation for Jurisdictions by Branch Library  
 FY21 Year to Date

	current ytd								
	<u>C'ville</u>	<u>Albemarle</u>	<u>Louisa</u>	<u>Nelson</u>	<u>Greene</u>	<u>Out of area</u>	<u>Unassigned</u>	<u>TOTAL</u>	
<b>Central</b>	20,610	39,033	2,293	2,363	3,724	1,631	1,986	71,640	
<b>Gordon</b>	11,518	15,656	695	647	910	575	825	30,826	
<b>Northside</b>	12,411	35,579	1,767	1,479	2,510	1,178	1,230	56,154	
<b>Scottsville</b>	1,562	5,344	255	242	260	817	198	8,678	
<b>Crozet</b>	7,101	29,423	758	1,521	1,181	523	953	41,460	
<b>Bookmobile</b>	594	1,771	216	128	165	34	110	3,018	
<b>Louisa</b>	1,658	4,245	3,918	284	378	168	1,582	12,233	
<b>Nelson</b>	820	2,127	177	2,030	210	80	201	5,645	
<b>Greene</b>	1,872	4,686	286	292	4,635	395	167	12,333	
<b>Downloadable materials</b>	22,864	61,069	4,517	3,368	5,081	1,685	1,032	99,616	
<b>TOTAL</b>	81,010	198,933	14,882	12,354	19,054	7,086	8,284	341,603	

Jefferson Madison Regional Library  
Patron Registration through October, 2020

<u>Jurisdiction</u>	<u>Adult patron</u>	<u>Juvenile patron</u>	<u>TOTAL</u>
<b>Charlottesville</b>	17,655	3,360	21,015
<b>Albemarle</b>	39,297	9,312	48,609
<b>Louisa</b>	8,706	1,648	10,354
<b>Nelson</b>	4,270	1012	5,282
<b>Greene</b>	5,694	2,180	7,874
<b>Out of Area</b>	1,129	194	1,323
<b>Library Use</b>	107		107
<b>Computer Use Only</b>	4,042		4,042
<b>Other</b>	69		69
<b>TOTALS</b>	80,969	17,706	98,675

Jefferson Madison Regional Library  
Bookstock and Collections Report  
October, 2020

	<u>Central</u>	<u>McIntire</u>	<u>Gordon</u>	<u>Northside</u>	<u>Scottsville</u>	<u>Crozet</u>	<u>Bookmobile</u>	<u>Louisa</u>	<u>Nelson</u>	<u>Greene</u>	<u>Total</u>
Books- Adult	75,282	4,453	24,703	46,202	9,402	31,218	4,504	20,834	10,969	12,452	240,019
Books- Juvenile	32,228	1	22,848	35,894	8,938	26,583	4,827	11,904	5,698	12,007	160,928
Books- YA	9,414	0	2,853	7,548	1,239	5,955	614	2,519	2,441	1,890	34,473
Talking Books- Adult	2,218	0	1,247	2,056	922	1,545	424	1,198	817	735	11,162
Talking Books- Juvenile	496	0	388	539	158	435	20	100	147	190	2,473
Talking Books- YA	343	0	93	280	155	186	29	119	140	106	1,451
A/V- Adult	2,998	0	1,424	1,810	887	1,869	37	976	1,223	853	12,077
A/V- Juvenile	1,469	0	1,244	1,742	841	1,380	12	889	974	918	9,469
A/V- YA	257	0	163	278	124	146	0	148	78	157	1,351
Magazines	5,586	0	2,175	4,050	430	1,370	0	1,006	317	1,121	16,055
Totals	130,291	4,454	57,138	100,399	23,096	70,687	10,467	39,693	22,804	30,429	489,458

Overdrive Advantage eBooks (JMRL Patrons Only)	5,863	Current total bibliographic titles	256,402
Overdrive Consortium eBooks	15,463	Titles withdrawn this month	1,587
RBdigital eBooks & comics	1,963	Titles added this month	1,914
Freeding eBooks	179,538	Titles withdrawn this FY to date	4,955
<b>Total Electronic Books</b>	<b>202,827</b>	Titles added this FY to date	<b>7,595</b>
<b>Total Streaming Media Films</b>	<b>68,456</b>	Current total items	<b>489,483</b>
Overdrive Advantage eAudiobooks (JMRL Patrons Only)	1,507	Items withdrawn this month	4,843
Overdrive Consortium eAudiobooks	8,255	Items added this month	3,602
RBdigital eAudiobooks	2,772	Items withdrawn this FY to date	16,679
<b>Total Electronic Audiobooks</b>	<b>12,534</b>	Items added this FY to date	<b>18,358</b>
<b>Total eLibrary Holdings</b>	<b>283,817</b>		