

MONTHLY REPORT - TECHNICAL SERVICES

November, 2020

Part 1 of 5

NOTE:

All statistics are affected by JMRL's closure on Monday, March 16th due to COVID-19 public safety precautions. Statistics for Nelson Memorial Library were further affected by branch closure starting February 28th due to ongoing construction. Curbside service began on May 26th for all branches except Nelson, which began on June 16th. Tier 3 Service began on Sep. 21st for Greene, Louisa, and Nelson and on Nov. 2nd for Crozet and Scottsville.

STATISTICAL HIGHLIGHTS:

Database maintenance activity in November:

End of month database totals: 257,495 titles; 491,574 items.

Circulation:

Circulation for November 2020 was 83,074, down 35.53% from 128,850 in November 2019. Circulation for the fiscal year to date is 424,677, down 41.94% from 731,507 for the same period last fiscal year.

The system registration count at the end of November was 98,919.

System:

Patrons placed 38,093 holds on the Web OPAC in November. 14,252 renewals were done on the Web OPAC in November.

Miscellaneous statistics:

Circulation for JMRL purchased downloadable content was 27,009, up 56.80% from 18,191 in November 2019.

Northside Drive Up window checked out 13,908 items in November.

WiFi statistics for November:

JMRL had 3,757 unique WiFi clients in November. The chart below counts the number of unique clients connecting to WiFi in each branch.

Central	1,084
Gordon Avenue	236
Northside	450
Scottsville	384
Louisa	278
Nelson	687
Greene	395
Crozet	243

Self-checkout statistics for November:

Central	Not In Use
Gordon Avenue	Not In Use
Northside	Not In Use
Scottsville	29
Louisa	35
Nelson	921
Greene	773
Crozet	2200

Appended:

- Part 2 - November, 2020 Circulation Report by Jurisdiction.
- Part 3 - FY2021 Year-to-Date Circulation by Jurisdiction.
- Part 4 - November, 2020 Patron Registration Report.
- Part 5 - November, 2020 Bookstock and Collections Report.

Submitted by Josh Howard
Collections and Technology Manager
12/3/20

Jefferson Madison Regional Library
 Circulation for Jurisdictions by Branch Library
 November, 2020

	<u>C'ville</u>	<u>Albemarle</u>	<u>Louisa</u>	<u>Nelson</u>	<u>Greene</u>	<u>Out of area</u>	<u>Unassigned</u>	<u>TOTAL</u>	<u>% change</u> <u>last year</u>
Central	4,833	9,056	439	465	892	355	581	16,621	-31.95%
Gordon	3,060	3,820	150	104	191	103	220	7,648	-39.20%
Northside	2,686	7,844	366	254	591	297	440	12,478	-64.98%
Scottsville	359	1,232	31	58	60	206	100	2,046	-44.25%
Crozet	2,221	8,082	162	208	241	105	501	11,520	-42.88%
Bookmobile	126	398	40	20	29	9	47	669	-55.67%
Louisa	311	855	925	48	52	46	761	2,998	-46.49%
Nelson	491	1,228	65	1,381	110	52	148	3,475	-7.56%
Greene	380	1,017	50	92	1,213	77	62	2,891	-51.72%
Downloadable materials	4,896	14,011	1,236	797	1,149	381	258	22,728	46.40%
Total	19,363	47,543	3,464	3,427	4,528	1,631	3,118	83,074	-35.53%

Jefferson Madison Regional Library
Circulation for Jurisdictions by Branch Library
FY21 Year to Date

	current ytd								
	<u>C'ville</u>	<u>Albemarle</u>	<u>Louisa</u>	<u>Nelson</u>	<u>Greene</u>	<u>Out of area</u>	<u>Unassigned</u>	<u>TOTAL</u>	
Central	25,443	48,089	2,732	2,828	4,616	1,986	2,567	88,261	
Gordon	14,578	19,476	845	751	1,101	678	1,045	38,474	
Northside	15,097	43,423	2,133	1,733	3,101	1,475	1,670	68,632	
Scottsville	1,921	6,576	286	300	320	1,023	298	10,724	
Crozet	9,322	37,505	920	1,729	1,422	628	1,454	52,980	
Bookmobile	720	2,169	256	148	194	43	157	3,687	
Louisa	1,969	5,100	4,843	332	430	214	2,343	15,231	
Nelson	1,311	3,355	242	3,411	320	132	349	9,120	
Greene	2,252	5,703	336	384	5,848	472	229	15,224	
Downloadable materials	27,760	75,080	5,753	4,165	6,230	2,066	1,290	122,344	
TOTAL	100,373	246,476	18,346	15,781	23,582	8,717	11,402	424,677	
	<u>C'ville</u>	<u>Albemarle</u>	<u>Louisa</u>	<u>Nelson</u>	<u>Greene</u>	<u>Out of area</u>	<u>Unassigned</u>	<u>Total</u>	
Circ for same period last FY	169,063	405,600	42,100	35,168	48,457	16,878	14,241	731,507	
% change from same period of last FY	-40.6%	-39.2%	-56.4%	-55.1%	-51.3%	-48.4%	-19.9%	-41.94%	

Jefferson Madison Regional Library
Patron Registration through November, 2020

<u>Jurisdiction</u>	<u>Adult patron</u>	<u>Juvenile patron</u>	<u>TOTAL</u>
Charlottesville	17,655	3,359	21,014
Albemarle	39,532	9,310	48,842
Louisa	8,710	1,649	10,359
Nelson	4,272	1014	5,286
Greene	5,696	2,181	7,877
Out of Area	1,129	194	1,323
Library Use	107		107
Computer Use Only	4,042		4,042
Other	69		69
TOTALS	81,212	17,707	98,919

Jefferson Madison Regional Library
Bookstock and Collections Report
November, 2020

	Central	McIntire	Gordon	Northside	Scottsville	Crozet	Bookmobile	Louisa	Nelson	Greene	Total
Books- Adult	75,582	4,453	24,782	46,431	9,439	31,357	4,521	20,894	11,013	12,525	240,997
Books- Juvenile	32,317	1	22,905	36,002	8,971	26,662	4,841	11,945	5,713	12,064	161,421
Books- YA	9,452	0	2,861	7,579	1,258	5,984	622	2,546	2,446	1,898	34,646
Talking Books- Adult	2,226	0	1,250	2,065	925	1,549	424	1,198	821	737	11,195
Talking Books- Juvenile	498	0	390	544	158	436	20	101	147	190	2,484
Talking Books- YA	343	0	93	280	155	186	29	119	140	106	1,451
A/V- Adult	3,006	0	1,426	1,819	888	1,873	37	981	1,236	855	12,121
A/V- Juvenile	1,475	0	1,250	1,752	844	1,386	12	895	979	926	9,519
A/V- YA	257	0	163	278	124	146	0	148	78	157	1,351
Magazines	5,733	0	2,188	4,110	443	1,363	0	1,044	348	1,147	16,376
Totals	130,889	4,454	57,308	100,860	23,205	70,942	10,506	39,871	22,921	30,605	491,561

Overdrive Advantage eBooks (JMRL Patrons Only)	5,918	Current total bibliographic titles	257,495
Overdrive Consortium eBooks	16,166	Titles withdrawn this month	277
RBdigital eBooks & comics	1,963	Titles added this month	1,370
Freeding eBooks	179,538	Titles withdrawn this FY to date	5,232
Total Electronic Books	203,585	Titles added this FY to date	8,965
Total Streaming Media Films	69,092	Current total items	491,574
		Items withdrawn this month	230
		Items added this month	2,321
Overdrive Advantage eAudiobooks (JMRL Patrons Only)	1,541	Items withdrawn this FY to date	16,909
Overdrive Consortium eAudiobooks	8,360	Items added this FY to date	20,679
RBdigital eAudiobooks	2,772		
Total Electronic Audiobooks	12,673		
Total eLibrary Holdings	285,350		